Norton Antivirus Anti-virus Software for Home Use

Departmental employees and students are eligible to purchase discounted anti-virus software products for personal use.

Under the department's current contract with Symantec, Norton Security with Backup, is available to students, teachers and corporate staff from just $9.99.

The product can be used with Windows, Mac, Android or iOS devices.

To purchase your Norton Antivirus software, or browse the product pricing and information, visit the Department’s iSecurity website, click the Norton by Symantec link at the bottom of the page and follow the instructions.

Note: The Norton by Symantec link URL only works from the iSecurity page. [https://isecurity.eq.edu.au/Staff/Onlinesafety/Pages/Software-for-home-use.aspx](https://isecurity.eq.edu.au/Staff/Onlinesafety/Pages/Software-for-home-use.aspx)

Support for your purchases

For help with downloads or purchases from the online stores linked above:

- Refer to the web stores’ help menus or support links.
- Refer to any instructions provided in the emails you have received.
- For Adobe or Microsoft purchases: contact Kivuto by phone on 1800 426 231 (after 8:00pm AEST only) or via email at support@kivuto.com (24 hrs).
- For Norton Antivirus purchases: contact Norton Support by phone or online chat.
- DET ICT Support staff and Data#3 cannot assist with the installation or support of software on personal devices.

Terms and Conditions of use for work at home software

- The software is only available for use whilst the user is an eligible employee of DET or whilst the current contract/agreement is in force.
- Any usernames or passwords are not to be distributed to non-DET personnel.
- Software products purchased are issued with individual license keys. This means the license key cannot be shared.
- Employees are required to use their departmental email address for ordering software (if you use a private or personal email address your order will not be processed).
- Only one version of any product may be installed at any one time (except where specific software terms state otherwise).
- Each user is allowed to purchase, install and use a single license of Microsoft Office Professional Plus or Office for MAC (not both).
- The software license is non-perpetual and not owned by the employee.
- The software is not to be copied.
- If you lose either the media or license key a new copy will need to be purchased.
• If the employee leaves DET or the contract/agreement expires, the software must be uninstalled.
• The software must be removed from any computer being sold or disposed.
• Transaction details of all processed orders are recorded, maintained and are subject to audit.
• DET ICT Support staff and Data#3 cannot assist with the installation or support of software for home use.
• The Code of Conduct (Refer to DET Standard of Practice, subsection 4.3: Use official resources, public property and facilities appropriately) applies.

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